

3DEXPERIENCE platform R2015x on Cloud

User Quick Start Guide



3DEXPERIENCE®

Version 1.8 - 2/21/2015

Table of contents

Discover 3DEXPERIENCE platform R2015x on Cloud.....	3
Step by step	3
Prerequisites Checks	4
Browser	4
Java	6
Register to the 3DEXPERIENCE platform.....	7
Join the 3DEXPERIENCE	7
Create your 3DPassport	7
Enjoy your 3DEXPERIENCE platform R2015x on Cloud.....	10
Install the 3DEXPERIENCE Launcher	12
Network Configuration Check	12
Rich Apps Installation	13
Discover the User Interface	11
Getting help on the Online Support Communities.....	14
Access to the Online Support Community from the 3DEXPERIENCE platform.....	14

Discover **3DEXPERIENCE** platform R2015x on Cloud

Step by step

Welcome to the **3DEXPERIENCE** platform R2015x on Cloud.

This document will guide you through the first steps of your **3DEXPERIENCE** platform R2015x on Cloud, providing you some key information on what to do and precious answers to some of the questions that may rise in your mind.

This document has no intent to cover all an every aspect of the **3DEXPERIENCE** platform R2015x on Cloud user experience, but just to help you through the initialization phase of the program.

Please, read carefully the entire document before starting experiencing the product.

Prerequisites Checks



The actions described in the prerequisites checks have to be performed as Windows System Administrator. Please ensure that you have the admin rights or that you contact your system administrator to prepare your computer to connect to the 3DEXPERIENCE platform.

The official [program directory](#) contains detailed prerequisites and system requirements. The following pages are describing the main highlighted requirements to check prior to upgrading to R2015x

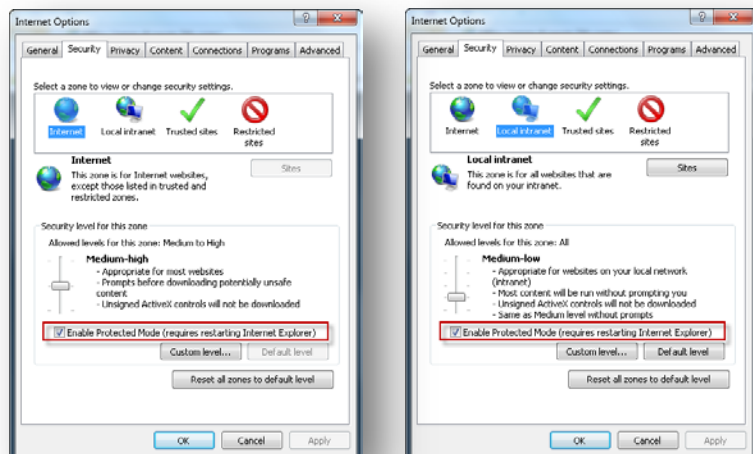
Browser

Support Policy for Browsers is as follows:

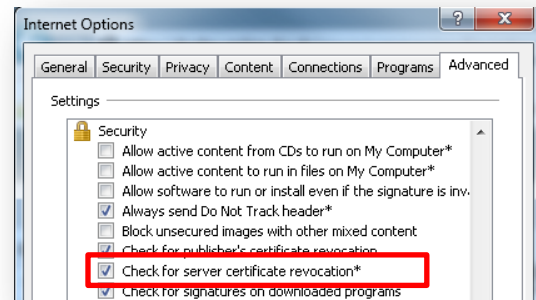
- Internet Explorer 10 is a Validated platform
- Internet Explorer 11 is a Validated platform
- Firefox 31 ESR is a Validated platform on Microsoft Windows 7
- Firefox 31 ESR is a Compatible platform on Microsoft Windows 8.1 Desktop
- Firefox x ESR, with $x > 31$ is a Compatible Platform on Microsoft Windows
- Chrome is a Compatible Platform

Browser Setup

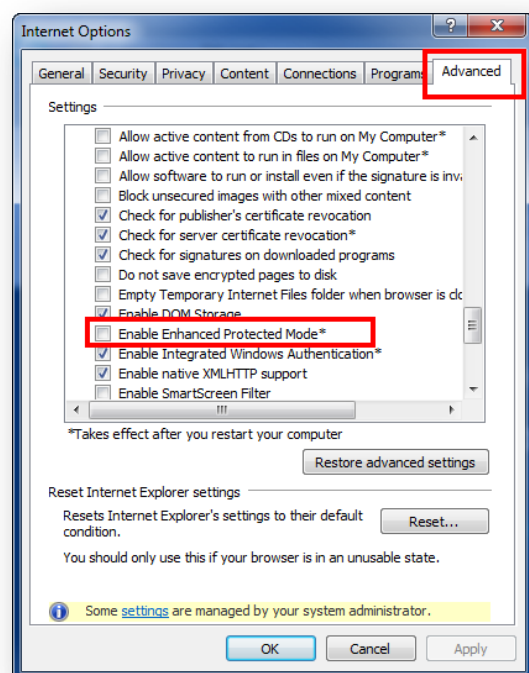
In the IE settings (Internet Options > Security > **Internet** and **Local Intranet**) check the box for “**Enable Protected Mode**”.



IE settings (Internet Options > Advanced tab > Security section) Ensure that “**Check for server certificate revocation**” Option is activated (if you switch it on, you need to restart your computer)



IE settings (Internet Options > Advanced > Security) Ensure that “**Enable Enhanced Protected Mode**” Option is disabled



Java

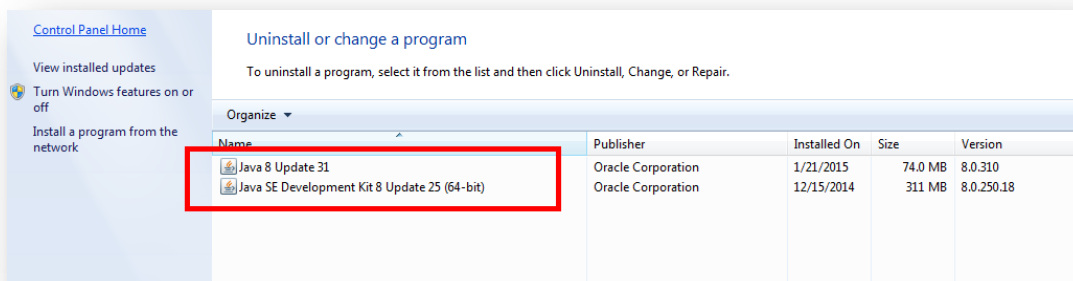
The 32-bit version of the Java 8 JRE (update 5 or higher) must be installed on your computer. To ensure successful setup, use this link to install Java 8, and choose “JRE”:
<http://www.3ds.com/java8>.

The **recommended** Java Level is at minimum **Java 8 Update 20**.



How to check the Java installed version?

From Start > Control Panel open **Programs and Features**.



Note: The official documentation resource that you may use as reference for Prerequisites check is the Program Directory available at <http://media.3ds.com/support/progdir/>

Register to the 3DEXPERIENCE platform

Join the 3DEXPERIENCE

You will receive several emails from your Main Platform Administrator during your 3DEXPERIENCE preparation.

The first one, “3DEXPERIENCE platform – Invitation” will allow you to correctly register to the 3DEXPERIENCE platform

- ▶ The intent of this mail is to let you validate your acceptance to join the online experience
- ▶ It also guide you to perform the basic compulsory operation that is to create your 3DPassport

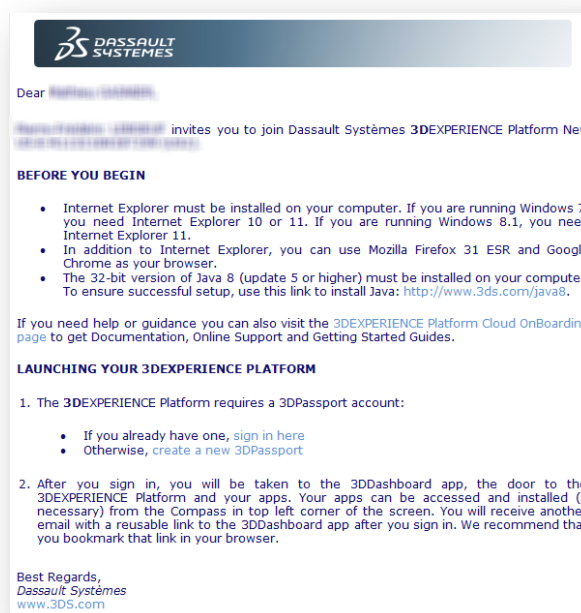
Create your 3DPassport

As a 3DEXPERIENCE invited user, you will receive a first invitation email from your Main Platform Administrator.

As a 3DEXPERIENCE platform user you must have a 3DPassport to use the 3DEXPERIENCE platform R2015x on Cloud.

Creating a 3DPassport will let you define the Login ID to be used to access to the online experience but also to other Dassault Systèmes services like the 3DSwYm community platform where you will retrieve the 3DEXPERIENCE platform R2015x on Cloud community.

Here is the email that you will receive:



1) To start 3DPassport creation, under **Log in**, click on **Create an Account**.

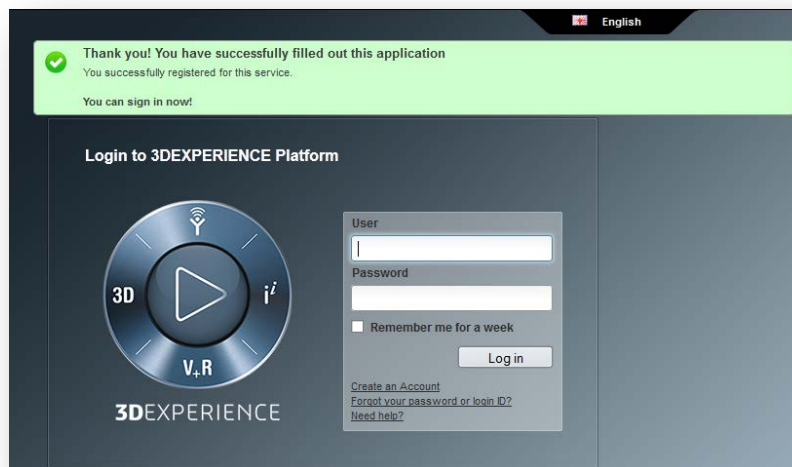
The registration form appears

The screenshot shows a registration form titled "Create your DS Passport ID". It includes fields for "Login", "Email", "Your password", and "Confirm your password". A callout bubble points to the "Email" field with the text "The Email field should be already populated with your mail". Below these fields is an "About you" section with fields for "First name", "Last name", "Country", "Phone", "City", "Postal Code", "Address", and "Full Company Name (No acronyms)". At the bottom, there is a CAPTCHA image with the text "Enter the text in the image on the left" and a "Submit" button.

2) Complete the form and click **Submit**

Note: We strongly invite you to put your Company Name in the dedicated field, even if the field is not compulsory.

You will receive the following notification at the end of your 3DPassport creation.



Remark

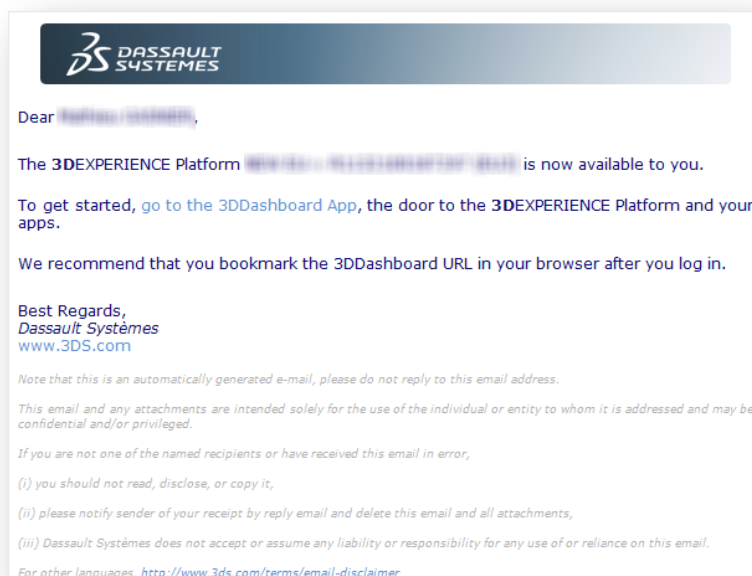
Safely keep your login information aside. You will not receive any confirmation mail after your 3DPassport creation and you will have to reuse this information:

- ▶ for connection to the 3DEXPERIENCE platform
- ▶ to provide some of the information to the DS team that follows your 3DEXPERIENCE R2015x program (see Access to Online Support Communities part) to be correctly invited to the Online Support Communities dedicated to support you during the 3DEXPERIENCE R2015x program.
- ▶ for connection to the Cloud Support communities

The Main Platform Administrator will then receive the confirmation that you correctly registered your user.

He will finalize your inscription and grant you the access to the **3DEXPERIENCE** platform.

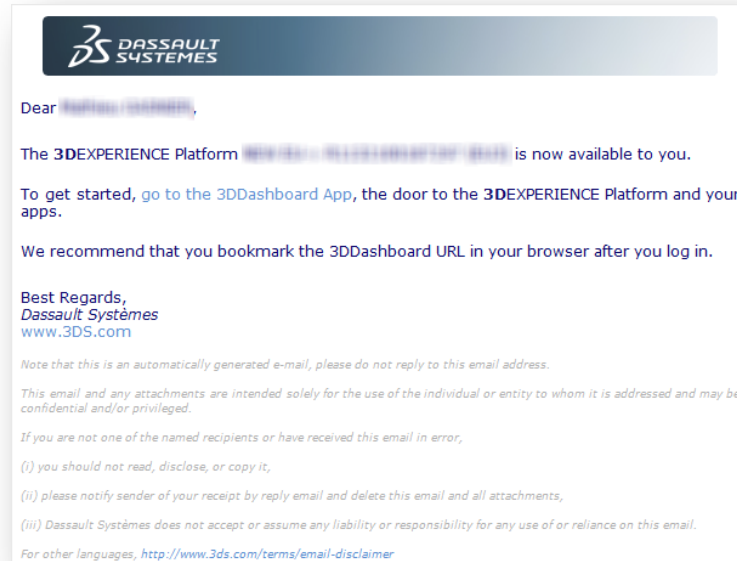
You will then receive this mail



At this step, you are able to experience the **3DEXPERIENCE** platform and use the platform applications available to you by default

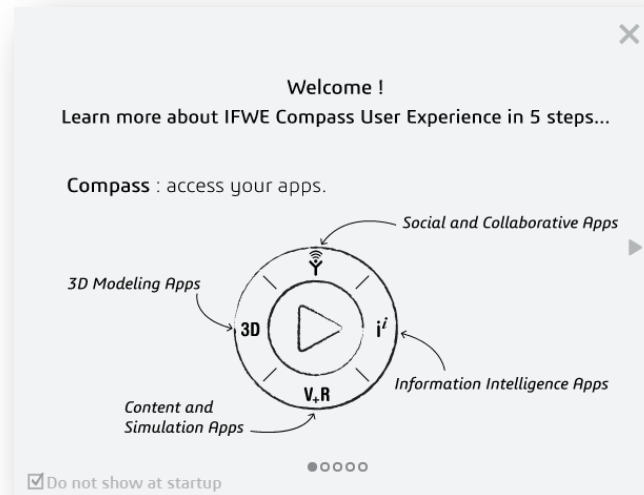
Enjoy your 3DEXPERIENCE platform R2015x on Cloud

After having performed all the previous steps, you are now able to fully enjoy your 3DEXPERIENCE platform R2015x on Cloud. You will receive the following mail inviting you to start to compass your business. .



Discover the User Interface

If you access the **3DEXPERIENCE** platform for the first time, the coach mark appears.



The coachmark is an overview of the IFWE Compass User Experience, introducing key concepts and capabilities. To show the coachmark again, select the Help menu and click Get Started.

You are now in the IFWE Compass user interface. The top bar is the main component and it's always visible at the top



The top bar is composed of:

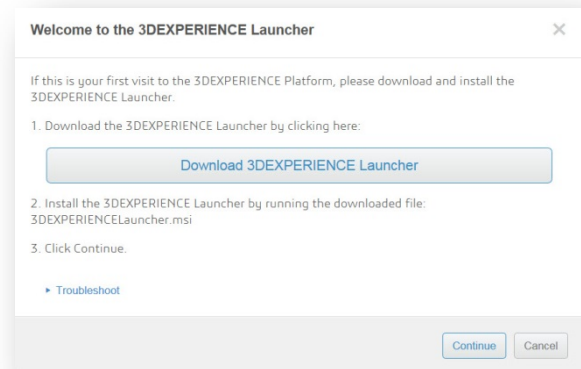
- The 3DCompass that enables you to access available 3DS apps
- The Application name: By default, at first login, you access to the 3DDashboard application
- The Search bar to search in your widgets content
- The 6W Tags to filter your search results
- The connected user
- Services menus (me, add, share, home, help)

Install Rich Apps

Install the 3DEXPERIENCE Launcher

A Rich Apps installation tool is introduced with 3DEXPERIENCE platform R2015x: The 3DEXPERIENCE Launcher.

A pop up window to download 3DEXPERIENCE Launcher installer will appear after clicking your rich app from the IFWE Compass if the 3DEXPERIENCE Launcher is not already installed on your computer.



After downloading it, you will need to run the 3DEXPERIENCE Launcher msi installer.



At the end of the installation the service will start and an icon will appear in the system tray



Refresh your browser page before starting the Rich App Installation process (type F5 on your keyboard).

Network Configuration Check

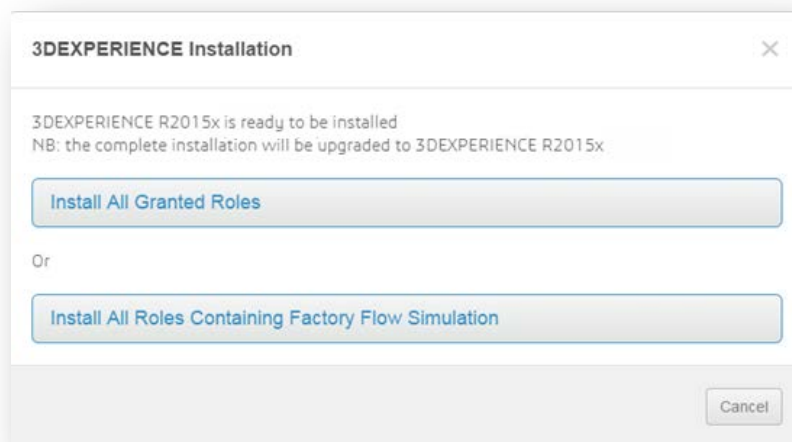


To run correctly, the 3DEXPERIENCE Launcher needs to be able to talk to other 3DEXPERIENCE platform services locally on the machine. A wrong network proxy server setup can interfere if inaccurately configured. Please make sure or ensure with your IT network administrator that, if you have a proxy, it is accurately setup to authorize local communications.

Rich Apps Installation

*Before you begin, to save space on your computer and secure the next installation steps, you may uninstall **3DEXPERIENCE R2014x** rich client application code from your computer. For uninstall information please refer to troubleshooting installation section.*

After the **3DEXPERIENCE** Launcher installation completion, the Rich App installation process will start while clicking on any Rich Apps icon.



Getting help on the Online Support Communities



You are now ready to go run the **3DEXPERIENCE** platform R2015x on Cloud. But before that, we invite you to complete this last setup step.

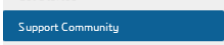
To support you during the **3DEXPERIENCE** platform R2015x on Cloud program, we deployed cloud communities allowing you to share and receive some knowledge, ask your questions, and even submit us your support requests.

Access to the Online Support Community from the **3DEXPERIENCE** platform

As a cloud customer of the **3DEXPERIENCE** platform, you can have access to the official community of the **3DEXPERIENCE** platform: the **3DEXPERIENCE** platform on Cloud Community. You will find resources, trainings and news related to the **3DEXPERIENCE** platform.

**The Support Cloud team will also publish on this community the Platform Scheduled Maintenances and the Platform status information. We will strongly advise you to follow the blog feed in order to be alerted of unexpected services interruption.*

Directly from the **3DEXPERIENCE** platform, you have a direct access to the Support community. In the *Services menu* , click on the *Help icon*  and click

on *Support Community* . You will be redirected to the **3DEXPERIENCE** platform on Cloud community.

When you are on the **3DEXPERIENCE** platform on Cloud community, you can access the brand cloud communities you are a member of, by clicking on these thumbnails below.



Remember access is restricted. You will be given access to the community you need, depending on the user experience you are using.

In case you are not a member of the communities, click on this URL <http://www.3ds.com/support/new-customer/cloud-onboarding/> and fill the form with your personal information.

The Support Team will add you to the Online Support Communities as soon as we will receive your request form.